

## MUMBAI METROIPOLITAN REGION DEVELOPMENT AUTHORITY

E-Block, Bandra-Kurla Complex, Bandra (E), Mumbai 400 051

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### **REQUEST FOR EXPRESSION OF INTEREST**

The MMRDA / MMRCL desires to appoint a Non-governmental Organization (NGO) for providing assistance in Rehabilitation and Resettlement (R&R) of Project Affected Persons (PAPs) of Mumbai Metro Line 3 Project and for providing support in Post R&R activities for PAPs resettled in various colonies.

#### **Mumbai Metro Line 3 Project**

The underground Metro 3 project from Colaba to SEEPZ with 27 stations and covering a distance of 33 km is approved by the Gol and GoM and its implementation is undertaken with the financial assistance of JICA. A detailed survey of R&R impacts of the project for station buildings and facilities and for ancillary uses such as traction substations, ventilation shafts, car-sheds and depots, traffic integration etc. is carried out and a Social Impact Assessment (SIA) report is prepared. Over 2,000 structures located on private and public lands including footpaths used as residences, business establishments and for certain other activities are affected by the project. The R&R of the PAPs is required to be carried out as per the MUTP R&R Policy.

The NGO is expected to act as an interface between the PAPs and the MMRCL and provide assistance to the MMRCL in carrying out the entire process of R&R including but not limited to identification of PAPs and issue of Photo Identity Cards, community consultation and communication with the PAPs, information disclosure, distribution of entitlements, shifting of PAPs, relocation of community structures, grievance redressal; and in addressing immediate Post R&R concerns.

#### **Post R&R Activities**

The MMRDA has rehabilitated about 42,000 PAPs affected by its various projects in 45 R&R colonies mostly located in the suburbs of Mumbai. While the services of NGOs were engaged by the MMRDA in the past for the R&R activities of MUTP and certain MUIP sub-works, the Post R&R tasks are largely carried out by the MMRDA directly. Given the limited organizational and managerial capacity of the PAPs and their organizations, particularly during the initial period after resettlement, the MMRDA carries out various activities for organizing and capacity building, repairs of buildings and on-site infrastructure, resolution of various issues related to

availability of services and payment of taxes and charges and also facilitating provision of health and education services and activities supporting livelihood.

The NGO is expected to assist MMRDA in various tasks including but not limited to registration of Co-operative Housing Societies and their Associations, training of office bearers of PAP organizations, co-ordination with Municipal Corporation and other agencies providing facilities, awareness campaigns and community mobilization for management of common amenities and management of solid waste, monitoring of unauthorized occupation and construction and addressing Post R&R grievances etc.

It may be noted that the finally selected NGO may be engaged either for both the above assignments together or separately depending on institutional and operational convenience.

### **Eligibility**

NGOs are invited to submit in writing their interest in providing the above services in the R&R of Mumbai Metro Line 3 project and in the Post R&R tasks. The NGOs desirous of providing such services are expected to satisfy the following eligibility criteria :

1. It should be an agency registered under appropriate statute enabling it to provide the specified services.
2. It should have been actively working as an NGO for the past at least 2 years.
3. It should have the experience of providing services related to R&R / Post R&R of at least one urban infrastructure project for any Government agency involving community organization and mobilization and resettlement of at least 500 PAPs. In addition, experience in carrying out surveys of PAPs and SIA, implementing programmes related to health, education and livelihood, conducting training and awareness campaigns on social issues etc. will be desirable.
4. It should have a team of qualified and experienced social workers, computer operators, supervisors and surveyors.

Interested NGOs must provide documents and information indicating how they meet the above eligibility criteria for undertaking the proposed assignment.

The period of engagement will be at least for 2 years.

A short list of NGOs will be prepared from those expressing interest on the basis of their capacity and experience. The short listed NGOs will be issued RFPs including ToR inviting them to submit detailed proposals.

Interested NGOs may contact the following officer to obtain further information, if any :

The Chief,  
Social Development Cell  
MUTP, 3<sup>rd</sup> Floor, MMRDA Building,  
Bandra-Kurla Complex, Bandra (E),  
Mumbai 400 051  
Tel No. 26594122 / 26507038  
Email : [chiefrrmutp@gmail.com](mailto:chiefrrmutp@gmail.com)

Written expression of interest in hard copy must reach the address specified above on or before before November 26, 2014 by 5 pm.